



HOLIDAY INTERNATIONAL SECURITY SERVICES

From: M. Holiday, (former) President / CEO – H.I. Security Services

Subj: Letter of Appreciation for Training Services – Albert A. Esquilin

During the period July 2000 to January 2002, you were assigned as Training Director to this organization, wherein you relocated to San Diego to provide direct oversight and supervision to the training of over four hundred (400) Physical Security Officers assigned to various government agencies (DEA / INS / ATF) in the California southern and then later, San Francisco Bay area sites.

As the initiation of training services clause to these contracts stipulated “minimal impact to the ongoing security service needs for each agency/facility”, you developed a multi-tiered coupled to a multi-lateral training program, that resulted in ZERO Loss Operational Service Hours. This was a considerable undertaking, since this was the timeframe in which the General Services Administration (GSA) Contract Guard Training Manual training specifications had undergone major revisions, along with the newly established contract requirements of the transition from revolver to semi-auto firearm, and introduction of collapsible baton, and OC Spray.

Your tireless efforts required seven day work weeks, for a number of months, with extended periods of time of absence from your family in Maryland. As well, there were considerable local in and around travel requirements that you encountered as the various government facilities, and firearms range locations, were not in a metropolitan cluster with easy access.

Despite these impediments, the high quality of training you and your staff provided, was reflected in the overall GSA – FPS grade of EXCEPTIONAL being presented as the various agencies evaluated the capabilities of assigned security staffs, during their own independent reviews. The class photo attached is of Physical Security Officers that reflect your company goal of providing training that instills your EXCELSIOR Service Goals of Courtesy to All – Professionalism in Service – Responsibility to Task (CPR).

The actions taken by you in overseeing this herculean endeavor cannot be fully noted herein. You have my fullest admiration and respect merited by such efforts, and a commitment to always present your newly established training services organization as the pre-eminent agency, which any physical security organization should contact for training services. You have my Sincerest Thanks now for your efforts then.

Best of Luck E.Q. in your endeavors with EXCELSIOR Services Network!

**M. Holiday (former) President / CEO
H.I. Security Services**

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